campster

Certificate of Completion



Tetiana Sazonova

Assertive Communication

Course successfully passed on 03.08.2022. • Duration: 2 months

The curriculum includes: Manners and types of communication • Difference between aggressive, passive, and passive-aggressive communication • Concept of assertiveness • Why, when and with whom to be assertive • How to get the message across in the right way • Adopting the communication manner which always accomplishes your goal

DR ANA RANITOVIĆ